

HAWAII-FILIPINO NEWS

Top Hotel Housekeepers to be Honored For Excellence

Several of Hawaii's top hotel housekeepers will be honored by the International Executive Housekeepers Association, which is celebrating Housekeepers Week from September 14-20, 2008. The IEHA will also be holding a general membership meeting and awards luncheon on September 17 at the Pacific Beach Hotel's grand ballroom.

Filipino recipients who will be awarded for excellence include the following:

- **Doyle Domingo** (Mauna Lani Bay Hotel and Bungalows). Domingo has worked in the hotel's housekeeping department as a general cleaner since 1982. His areas of responsibility include the hotel's lower lobby, beach and pool. Domingo was also nominated for the Hawaii Hotel Association's 2008 Na Po'e Pa'ahana Award (or "the hard-working people") as the Housekeeper of the Year.



Domingo Doyle

ment as a general cleaner since 1982. His areas of responsibility include the hotel's lower lobby, beach and pool. Domingo was also nominated for the Hawaii Hotel Association's 2008 Na Po'e Pa'ahana Award (or "the hard-working people") as the Housekeeper of the Year.

- **Elvira Calderon** (ResortQuest Waikiki Sunset): Despite being on the job for only three years, Calderon's dedication to excellence quickly caught the eye of her supervisors. As a room attendant, Calderon assists with requests for supplies. She has also been trained as a utility person and working supervisor. Calderon was also nominated for the 2008 Na Po'e Pa'ahana Award as the Housekeeper of the Year.



Elvira Calderon

faction.

- **Lucena Madrid** (Hawaii Prince Hotel Waikiki): Madrid holds a key position



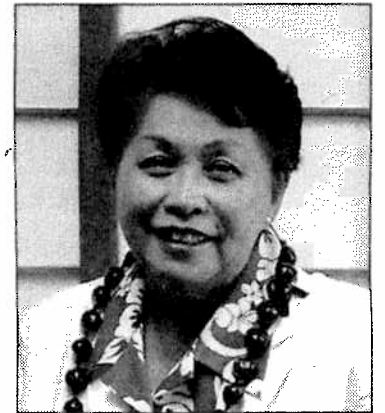
Gloria Estabaya

- **Gloria Estabaya** (Outrigger Waikiki): Estabaya has been an integral part of the hotel's housekeeping department since 1989. She is a true ambassador of aloha and believes there are no boundaries or limits in providing guest satisfaction.



Lucena Madrid

in the hotel's housekeeping department as a seamstress. She has literally and figuratively "kept the department together" during her years at the hotel, through pinning, taking seams in, letting them out, creating maternity styles and recycling.



Rose Galera

William Joyner Achievement Award

Local cleaning expert Rosita "Rose" A. Galera was presented with IEHA's William Joyner Achievement Award for her life's work and commitment excellence in the field of professional housekeeping. She received the award September 10, 2008 at the IEHA's annual convention in Las Vegas.

At age 72, Galera has over 50 years of cleaning experience.

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ence, having started out as a live-in housekeeper during her teen years. She joined IEHA 33 years ago and has not missed a single general membership meeting. She also served two terms as president of IEHA's Hawaii chapter from 1991-1993 and 1999-2001 and was director of IEHA's Pacific Southwest district from 2003-2007.

Well-known in the local cleaning industry, Galera owns her own business, Clean Plus Systems II. She trains high school students in housekeeping and food sanitation career development, thanks to assistance from the State Department of Education. She also serves as a consultant to Hawaii's hotel industry.

The award was established in 1998 to honor IEHA member Dr. William Joyner, who played an integral role in the creation of IEHA's Certified Executive Housekeeper training program. During the mid-1980s, Joyner launched a housekeeping training program that graduated

more than 6,000 people from Chicago's Housing Authority.

Among Galera's accomplishments is the opening of more than 30 properties in Hawaii, the Mainland and Mexico. She was also the first executive housekeeper for the Hale Koa Hotel in 1975 and served as the corporate executive housekeeper for Aston Hotels & Resorts from 1979 to 1992.

She is always passing on her knowledge of cleaning to others, whether it's high school students or professional cleaners, and is a regularly published writer, most recently dabbling in poetry. She also has hosted her own radio talk show on KUMU 1500-AM, aptly named "Clean Talk."

She is still very active with the IEHA's Hawaii chapter and attends all general membership meetings and serves as an advisor to the board of directors. The Hawaii chapter—IEHA's largest with 140 members—is celebrating its 40th Anniversary this year. IEHA has 3,500 members worldwide.